



DEPARTMENT OF THE AIR FORCE
HEADQUARTERS, 673D AIR BASE WING
JOINT BASE ELMENDORF-RICHARDSON, ALASKA

Colonel Lee D. Williames
Commander, 673d Medical Group
5955 Zeamer Ave
DoD-VA Joint Venture Hospital
JBER, AK 99506-3700

Dear U.S. Public Health Services (USPHS) TRICARE Prime Beneficiary

Our records indicate that you are enrolled in TRICARE Prime and are assigned to a Primary Care Manager (PCM) at the 673d Medical Group on Joint Base Elmendorf-Richardson, Alaska. This letter is to serve as a reminder of the rules associates with the TRICARE Prime Plan.

A referral from your primary care manager (PCM) at the 673d Medical Group is required for any care he/she doesn't provide. This includes urgent, routine, preventive, and specialty care services.

- Your PCM works with our regional contractor, Health Net Federal Services (HNFS), for the referral and authorization.
- HNFS will try to refer you to a military hospital or clinic first.
- If not available, you're referred to a network provider.

Active Duty Service Members: You should not get any care without seeing your PCM at the 673d Medical Group first. If you do, you may be responsible to pay for the care out-of-pocket.

All Other Beneficiaries Enrolled in a TRICARE Prime Plan: If you see a specialist without a referral from your PCM, you're using the point-of-service option which you'll be responsible to pay for 50% of the TRICARE allowable charge after you've paid your deductible (\$300 for individuals/\$600 for families). More information can be found by visiting: <https://www.tricare.mil/Costs/POS>

Beginning on **1 March 2020**, the requirement for you to have a referral prior to receiving care outside of the 673d Medical Group will be strictly enforced. To schedule an appointment with your PCM please call the 673d Medical Group Appointment Line at (907) 580-2778.

We appreciate your understanding and value you as a patient. For more information, or if you have questions, please visit <https://www.tricare.mil/FindDoctor/Appointments/Referrals> or contact the 673d Medical Group's Beneficiary Counseling Assistance Coordinator (BCAC) at (907) 580-2015.

Sincerely

A handwritten signature in black ink, appearing to be "L. Williames", is located below the word "Sincerely".

LEE D. WILLIAMES, Col, USAF, MC
Commander