



## Frequently Asked Questions – Communication Guidance for COVID-19 Deployments

### **Q.1. What do I do if someone from the media contacts me about the Corps and the current COVID-19 deployments?**

A.1. Prior to responding, please direct them immediately to Corps Communications at (202) 205-0143 or at [CorpsComms@hhs.gov](mailto:CorpsComms@hhs.gov).

### **Q.2. What is the social media guidance for Corps officers who are not deployed?**

A.2. Public media statements from Corps leadership (Admiral Giroir and Vice Admiral Adams) are vetted and are viewed as representing official Corps positions. These statements can be disseminated by Corps officers through social media outlets.

It is important for the Corps to identify and safeguard critical information about deployment operations. Be cautious about sharing personal information or communicating with people over social media. Posting too much information could jeopardize the missions.

Be aware of how a post can be interpreted by the public. Be cautious about crossing the line between funny and distasteful. If you have doubts about whether you should post something, err on the side of caution. If the post in question concerns the Corps, discuss the proposed post with Corps Communications at (202) 205-0143 or at [CorpsComms@hhs.gov](mailto:CorpsComms@hhs.gov). Corps officers should remain aware that sharing personal perspectives that are objectionable to the Corps are subject to CCD 111.02, “Disciplinary Actions”.

Please understand that Security Executive Agent Directive-5 allows the Department of Health and Human Services to collect and use publicly available social media information while conducting personnel security background investigations and adjudications for determining initial or continued eligibility for access to classified national security information or eligibility to hold a sensitive position and the retention of such information. Choices that you make with regards to social media could directly affect both your current and future career path.

### **Q.3. What information about the COVID-19 missions can I share?**

A.3. Corps officers who are rostered for or who are pending deployment for the COVID-19 missions are instructed on what information they can share and what information they cannot share. If you have questions, please contact Corps Communications at [CorpsComms@hhs.gov](mailto:CorpsComms@hhs.gov).

### **Q.4. What if I am asked to speak about the response?**

A.4. In the event that you are asked to present about COVID-19, we ask that you clear your role and materials with Corps Communications at [CorpsComms@hhs.gov](mailto:CorpsComms@hhs.gov). Since this is an evolving situation, it is important that you receive clearance and that you have the most up to date information before accepting speaking engagements on behalf of the Corps.